



**GOVERNMENT OF ORISSA,
DEPARTMENT OF WATER RESOURCES,
MAHANADI-CHITROPALA ISLAND IRRIGATION (MCII) DIVISION
AT/PO- MANIJANGA, DISTRICT- JAGATSINGHPUR- 754160**

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**ORISSA INTEGRATED IRRIGATED AGRICULTURE AND WATER MANAGEMENT
INVESTMENT PROGRAMME (OIIAWMIP) – PROJECT 1**

EXPRESSION OF INTEREST

**FOR RECRUITMENT OF CIVIL SOCIETY ORGANIZATIONS FOR IMPLEMENTATION OF
RESETTLEMENT PLAN FOR MAHANADI-CHITROTPALA ISLAND IRRIGATION (MCII)
PROJECT**

**THE EXECUTIVE ENGINEER
MAHANADI-CHITROPALA ISLAND IRRIGATION (MCII) DIVISION
ORISSA INTEGRATED IRRIGATED AGRICULTURE
AND
WATER MANAGEMENT INVESTMENT PROGRAMME (OIIAWMIP)**

September 2011

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Section - I

Request for Expression of Interest

1. The Govt. of Orissa through the Water Resource Department is implementing the Orissa Integrated Irrigated Agriculture and Water Management Investment Program (OIIAWMIP) under ADB's Multitranches Financing Facility. The investment program, aims to reduce rural poverty levels in the State by improving agriculture sector productivity and enhancing rural incomes. Resources under OIIAWMIP will be available tentatively in four tranches for projects located in northern and eastern parts of the State. Implementation of Project 1 under the first tranche is ongoing. India is now applying for the second tranche from Asian Development Bank towards implementation of Project 2.

2. The scope of work proposed for Project 2 involves extension of Chitrotpala Right Bank Canal (CRBC) from Reduced Distance (RD) 15.13 km to RD 26.25 km along with 22 new minor & sub-minor canals and Paika Left Branch Canal (PLBC) from RD 15.00km to RD 25.18 km along with 20 new minor and sub-minor canals. Additional land will be required for construction of branch, new minor and sub-minor canals. This will be acquired by the Department of Water Resources (DoWR), Implementing Agency. The average width of these canals varies from 4.00 meters to 5.00 meters. According to the Detailed Project Report (DPR) prepared by the DOWR the land requirement for the proposed work will be approximately 111.00 acres.

3. Department of Water Resources Government of Orissa, is the Executing Agency for the aforesaid project. Mahanadi-Chitropala Island Irrigation (MCII) Division under DoWR, Government of Orissa intends to utilize part of the proceeds of Project-1 for engaging CSOs to assist the implementation of the Resettlement Plan (RP) in Kendrapada, Jagatsinghpur and Cuttack districts. For additional information on the project please visit website: www.dowrorissa.gov.in and www.adb.org

4. For the above purpose, the Mahanadi-Chitropala Island Irrigation (MCII) Division invites applications from reputed national level CSOs to submit their 'Expression of Interest' containing the following documentation supporting the organization's claims:

- a. Brief profile of the CSO in the format (and within page limits) attached to the Request for Expression of Interest (REOI), i.e. Annex-I.
- b. Preferably 10 years professional experience in areas of Resettlement and Rehabilitation (R&R), or other relevant community or livelihood activities/projects. Please provide details of such projects and scope of work of the CSO for each project in the format (and within page limits) attached to the Request for Expression of Interest (REOI), Annex-II.
- c. The annual turnover of the CSO should not be less than INR 30 lakhs. Please submit copy of Annual audited reports for the last three years.
- d. CSOs may submit their 'Expression of Interest' in joint venture with other CSOs or a consortium of firms to comply with aforesaid requirements. All CSOs and experts must be from ADB member countries and otherwise eligible to participate in ADB financed projects under the provision of ADB's Procurement and Consulting Guidelines.

5. The selection of CSO for the assignment will be based on the criteria given below.
 - a. Preferably 10 years professional experience in areas of Resettlement and Rehabilitation (R&R), or other relevant community/livelihood activities. Please provide details of such projects and scope of work of the CSO for each project in the format (and within page limits) attached to the Request for Expression of Interest (REOI), Annex-II.
 - b. Not blacklisted by any state or central government agencies.
 - c. Proven track record of working with Government agencies and/or donor agencies. Submission of previous contracts with details submitted in format provide in Annex II.
 - d. Audited statements of the last three years.
 - e. Clearly demonstrable experience of implementing activities of the similar type proposed. Submit completion certificates of previous contracts.
 - f. Adequate infrastructure and support mechanisms for the similar type of activities proposed. Submit an inventory of infrastructure, equipment, and other relevant tools for executing the services.
 - g. Adequate manpower to implement the programme. Submit organization table with staffing numbers.

6. EOIs will be evaluated based on the aforesaid criteria and the CSO will be recruited through consultants' qualification selection (CQS) method in accordance with the "*Guidelines on the Use of Consultants by Asian Development Bank and its Borrowers*". The CSO that ranks first in the evaluation of extended Eols, having the most appropriate qualification and references based on the submitted Eols; will be issued a Request for Proposal (RFP); and asked to submit a combined technical-financial proposal; and then shall be invited to negotiate the contract.

7. The estimated budget of the assignment is around INR 31.0 lakhs and the duration of the assignment is 18 months.

8. Interested organisations are requested to view the ToR uploaded in www.dowrorissa.gov.in and www.adb.org to make themselves familiar with the scope of work before submitting their EOIs,

9. The 'Expression of Interest' in full along with supporting documents must be delivered in the sealed tender box having Temporary Identification No 03/2011-12 which should reach the undersigned at the address given below in any working days during office hours **on or before 13.10.2011 at 11.00 A.M.** It shall be opened on the **same day at 3.30 P.M** in the office of the undersigned in presence of the bidders or their authorized agents, whoever likes to attend it. If the Office happens to be closed on the last date of dropping of the EOI as mentioned above, the Eols will be received on the next working day at the same time and same venue. Eols received after the due date and time will not be considered for evaluation.

10. Any questions requesting clarification on any aspect of the TOR should be submitted in writing to the Project Director identified below not later than 10 days prior to the deadline for EOI submission. All responses provided will be posted in the official website www.dowrorissa.gov.in for review for any interested CSO.

11. The sealed EOI should be submitted to the address mentioned below **either** at SI No.1 **or** at SI No.2.

**1. The Executive Engineer
Mahanadi-Chitropala Island Irrigation (MCII) Division
At/PO- Manijanga
District- Jagatsinghpur
PIN- 754160
Orissa, India
Phone: +91-6722-213998**

OR

**2. The Superintending Engineer,
Drainage Circle
At/PO- Gandurpur
Cuttack- 753003, Orissa
Phone-cum-Fax: +91-671-2443525**

Section - II

Terms of Reference (ToR)

For engaging the Civil Society Organisations (CSOs) for Implementation of Resettlement Plan (RP) in MCII Project, Orissa

A. BACKGROUND

1. The OIIAWMIP, Government of Orissa's (GoO's) vision is improvement of irrigation service delivery with Pani Panchayat (PP) empowerment to enhance the productivity and sustainability of irrigated agriculture, thereby contributing to rural poverty reduction. This is envisaged through (i) adaptation of modern production technology by the farmers to increase agricultural productivity; (ii) setting up sustainable management systems for irrigation schemes (iii) improving the livelihood of the poor and, (iv) putting into operation effective processes and mechanism based on a sound policy and institutional framework. It is envisaged that the impact of the implementation of the OIIAWMIP will be enhanced rural economic growth and reduced poverty in the selected basins/geographical areas in Orissa State with direct benefit to 1.7 million people in the sub-project areas. The GoO has initiated steps to undertake development effective mechanism to put into operation PIM based agriculture growth through effective PPs.

B. The Investment Program

2. The Mahanadi-Chitropala Island Irrigation (MCII) Project, located in the densely populated deltaic region of the coastal belt covering Cuttack, Kendrapada and Jagatsinghpur districts, is one of the major irrigation projects of Orissa. It was conceived in 1978, but due to shortage of funds the implementation could not start until 1989. This scheme was taken up under the World Bank-funded Orissa Water Resources Consolidation Project in 1995 to create irrigation potential of 15342 ha. The project was to be completed by June 2003, but after the mid term review by WB the project scope was reduced by 22% of command area. The main reason behind the reduction of original scope was the slow progress of work affected by slow and lengthy process of land acquisition and site clearance. In this period before achievement of the revised target, after the super cyclone some funds were diverted for the reconstruction work and the scheme was only partially completed (62% covering an area of 9412 ha) by the end date of funding by the World Bank.

3. To enable the MCII scheme to achieve its major targeted goal by covering the maximum command area, the sub project is now proposed to be included in the OIIAWMIP funding by ADB. But at present the scope of the work funded by ADB is limited to cover 5930 ha, affecting 47 villages in three districts.

C. Impact and Outcome

4. The impact of the overall investment program (OIIAWMIP) will be higher value of agriculture products captured by the stakeholders in MCII Project, Orissa. The broad objective of the investment programme is to increase agricultural production, improve the water distribution network, increase labour demand, improve nutritional benefits due to crop diversification and reduce poverty.

D. Implementation Arrangements

5. The MCII Division will coordinate overall implementation of the project through administrative support, contracting of the RP implementation, monitoring & supervision, and financial management of the project activities.

6. The MCII division under DoWR, Government of Orissa will act as the Implementing Agency of this financing facility for MCII to ensure the efficient implementation of the Resettlement Plan (RP) with a focus on facilitation and coordination with the selected CSO. The MCII division will invite bids from Civil Society Organizations (CSOs) to implement the RP. The ADB loan (Project-1) will support the project to engage an experienced CSO for timely and effective implementation and monitoring of the Resettlement Plan.

E. Objectives of the Assignment

7. The overall objective of the assignment is to assist MCII Division under DoWR, Government of Orissa in timely and effective implementation and monitoring of the Resettlement Plan. The various tasks to be done by the CSO are detailed below.

- Closely working with the affected community and disseminating information to ensure correct and complete information is available to all affected households, especially female headed and other vulnerable households (as defined in the RP)
- Distribution of identity cards (ID cards) prepared by DoWR to all Project affected persons
- To assist the Special Land Acquisition and Resettlement Officer (LA & RO) in the land acquisition process and disbursement of compensation
- Educating APs on their rights to entitlements and obligations,
- Ensuring that APs are given full entitlements due to them, according to the entitlements matrix in the RP, as may be modified by DOWR from time to time,
- Providing support and information to APs for income restoration,
- Assisting APs in relocation and rehabilitation, including counseling, and coordination with local authorities,
- Assisting APs in resolving their grievances (through the grievance redress committee (GRC) set up by the Subproject),
- Imparting information to all APs about the functional aspects of various district level committees set up by the Subproject, and assisting them in benefiting from such institutional mechanisms.
- Collecting data, maintaining a database on progress of RP implementation activities, and submitting progress reports on a monthly and quarterly basis for DOWR to monitor the Progress of RP implementation.

F. Scope of Work

8. The scope of work includes but not limited to the following:

- Working in co-ordination with the MCII Division and Resettlement Officer (RO) in the SIO, Institutional Strengthening and Project Management Consultant (ISPMC), and Special LAO.
- Coordinating with the District Compensation Advisory Committees (DCAC) and GRCs during the implementation of RP.
- Translating data collection formats and project related documents into the local language (as and when required).
- Implementing actions designed for mitigating adverse impacts on the APs;
- Reporting to the LA & RO and ISPMC Resettlement Specialist on a monthly and quarterly basis. The report should include physical and financial Progress, both in quantitative and qualitative terms.
- The CSO shall identify the affected persons, by cross checking the existing list of affected persons ascertained at the cut off date, and maintain an updated database at all times.
- If any missing affected persons are found, survey those APs and make an updated list
- The CSO shall verify the information already contained in the RP and the individual losses of the APs before finalizing the list of entitled persons (EPs) for compensation/ assistance.
- The CSO shall promote rapport between APs and the Project Authority, particularly the PMU-Project Resettlement Officer (PRO).
- The CSO will prepare monthly action plans setting targets in consultation with the PMU-PRO and Resettlement Specialist (RS), ISPMC.
- The CSO shall specially ensure consultation with women from the AP families, especially women-headed households. The CSO will adopt participatory methods in assessing the needs of APs, especially APs belonging to the vulnerable groups, which includes the following:
 - Those who are Below Poverty Line (BPL)
 - Those who belong to the Scheduled Castes
 - Female Headed Households
 - Elderly people
 - Households headed by physically and mentally challenged persons
 - Disabled Persons.
- The methods of contact may include village level meetings, gender participation through group's interactions, and individual meetings and interactions.
- The CSO shall disseminate information to APs on the possible adverse consequences of the Project on the communities' livelihood systems and the options available to overcome them so that they understand.
- The CSO will facilitate APs for preparation of micro-plans for alternative livelihood options. The funds available under the project for Livelihood Assistance (LA) would be utilized for this purpose. The CSO will also identify skills required by the APs for implementing the micro-plan and institutional support.
- The CSO shall assist APs in opening their bank accounts explaining the rules and the obligations of a joint account and how s/he can access the resources s/he is entitled to.

- The CSO shall ensure proper utilization of the R&R budget available for each of the packages. The CSO shall ensure that APs have selected economic investment options and are able to restore losses of their land and other productive assets to at least pre-project levels. The CSO shall identify the means and advice to PMU-PRO to disburse the entitlements to eligible persons/families in a manner that is transparent, and shall report to the PMU on the level of transparency achieved in the Project.
- The CSO shall nominate a suitable person (from its staff) to be a member of the Grievance Redress Committee (GRC) for the respective contract package.
- The CSO shall inform APs about the grievance redress committees (GRCs).
- The CSO shall educate APs on the procedure to file a grievance application and to confirm that a statement of claim from the concerned AP accompanies each grievance application. The CSO shall help the APs in filling out the grievance application and also in clearing their doubts about the procedure as well as the context of the GRC award.
- The CSO shall accompany APs to the GRC meeting, help them to express their grievance in a formal manner, if requested by the GRC and again inform APs of the decisions taken by the GRC within 3 days of receiving a decision from the GRC. (The time frame for the GRC to take a decision is 15 days).
- Co-ordinate (and impart wherever required) training and capacity building of APs, for upgrading their skills for income restoration. This will include training to be given by the CSO to women self-help-group members in accounting, record maintenance, skill acquisition in the chosen enterprise, and marketing, etc.
- Contact financial institutions like NABARD, DIC, and the Lead Bank of the area in accessing the credit required by the individual as well as groups of APs and the women's groups. The CSO shall maintain a detailed record of such facilitation, and plan for each AP to repay the loan.
- Establish linkages with the district administration to ensure that APs benefit from the schemes available and those they are entitled to. The focus for this component of the CSO work shall be income restoration for vulnerable APs. The CSO shall maintain a detailed record of such facilitation.
- The RP includes the provision for both internal and external monitoring. The internal progress reports on resettlement activities will be submitted by the CSO every month to the Executing Agency (EA). The Executing Agency will then submit quarterly reports to the ADB. As regards external monitoring, the external monitor will submit a biannual review to the EA and to ADB.

G. Criteria for CSO selection: The CSO bidding for the assignment should have the following qualification:

- Preferably 10 years professional experience in areas of Resettlement and Rehabilitation (R&R), or other relevant community/livelihood activities.
- Not blacklisted by any state or central government agencies.
- Proven track record of working with Government agencies and/or donor agencies.
- Audited statements of the last three years.
- Clearly demonstrable experience of implementing activities of the similar type proposed.
- Adequate infrastructure and support mechanisms for the similar type of activities proposed.
- Adequate manpower to implement the programme.

H. Deliverables:

9. **Five copies** of each report will be submitted by CSO to EE, MCII division, in turn will forward the reports to concerned personnel for comments and needful action. The detail list are mentioned below:

- Project Resettlement Officer, PMU
- Executive Engineer, MCII Division
- Superintending Engineer, Drainage Circle
- Resettlement Specialist, ISPMC
- Special Land Acquisition & Resettlement Officer, MCII Division

The deliverables will include the following:

- Submit an **inception report** within 4 (four) weeks of signing the contract, including a work plan for the whole contract period, staffing and personnel deployment plan, and a withdrawal plan at the end of the contract period.
 - Submission of updated village-wise AP database (database to be provided by SLAO)
 - Preparation and submission of **micro plans** for all affected villages (Ref Para-8).
 - Prepare **monthly progress reports (MPR)** to be submitted within first week of succeeding months in support of weekly progress and work charts as against the scheduled timeframe of RP implementation. Include constraints and lesson-learned during implementation of the RP. A plan of work for the next month should be included in the MPR.
 - Status report of disbursement of Livelihood Assistance to APs
 - Prepare and submit **quarterly progress reports (QPR)** in a timely manner (within 30 days of end of the quarter). The QPR should summary the actions, constraints and lesson learned in the previous three months, and then an action plan for the next quarter.
 - Submit a **completion report** at the end of the contract period and more than one month after completion of contract activities, as a Draft Completion Report for review by the client, summarizing the actions taken during the project, the methods and personnel used to carry out the assignment, a summary of support/assistance provide to APs, and impacts observed.
 - All other reports/documentation as described in these terms of reference.
 - Record minutes of all meetings, including questions asked by APs and answers given, and numbers of attendees disaggregated by gender.
10. All Progress reports shall include data on input and output indicators as required by the EE-MCII Division. Reporting in writing, as well as photographs, videotapes etc., taken during the assignment shall be submitted in support of the reports, along with an electronic copy of the documents by email or on CD. All reports should be in English only. Accounts reports both on expenditure on administration as well as training and other activities shall be submitted with the quarterly and the completion reports.

I. Timeframe for Services

11. The CSOs will be contracted for a period of about Eighteen months (18) from the date of commencement, with a withdrawal methodology built into the proposals from the CSO.

J. Key Professional Requirement:

The Consultant should be a CSO or other relevant enterprise preferably with a fully operational office in Orissa. In the case of a consortium, the identity of the lead consultant shall be clearly stated and related Memorandum of Understanding (MoU) will be submitted with the EoI. The Consultant should have a team of key professional staff as given below:

Sl. No	Proposed Position	No of positions	Indicative Person – Month Input	Qualifications
1	Team Leader/ Resettlement Specialist	1	18	The Team Leader should be a graduate preferably in anthropology / sociology/ social work and should have experience of working in civil engineering Projects. S/he should have at least 7 years experience in implementation of R&R and rural development work. S/he should have held responsible positions in previous assignments possess participatory management skills and should have good knowledge of the region and the local languages.
2	Livelihood specialist	1	15	Should be at least a graduate in social science (Anthropology / Sociology/ Social work). S/he should have minimum 5 years experience in fieldwork. S/he should have participated in at least one Project involving R&R activities, should have participatory knowledge of land measurement, and should be conversant with land valuation methods. Knowledge of local language is a necessary qualification. S/he should have experience in livelihood analysis, developing and implementing vocational training, experience in participatory management.
3	Field Coordinator	2	15	Should preferably be a graduate in social sciences (Anthropology / Sociology/ Social work). S/he should have minimum 3 years of working experience of which about 2 years in R&R or rural development Projects. Should have sound understanding of the land acquisition process and experience in participatory management. S/he should have

				experience in livelihood analysis, developing and implementing vocational training, experience in participatory management. Knowledge of local language is a necessary qualification.
4	Community Worker	3	15	Should preferably be graduate or with equivalent knowledge in social sciences with field work experience. Knowledge of local language, computer application and experience of working in the region desired.
5	Other support Personnel	2	18	No minimum qualification

K. Roles and responsibility of proposed Team:

1. Team Leader/ Resettlement Specialist

- Work in close co-ordination with the MCII division, Manijanga, PMU, ISPMC and Special LAO;
- Be responsible for administration of Team and contract
- Provide coordinating support to MCII division, Manijanga
- Channel funds and other assistance to RP Implementation Team
- Facilitating collecting data, maintaining a database on progress of RP implementation activities, and submitting progress reports on a monthly and quarterly basis to all concerned officials specified in H. 9
- Monitor the field progress activities proposed in the implementation schedule.
- Facilitating for organizing training programmes for APs
- Supervise and facilitate the RP implementation
- Guidance and support to team members
- Undertake regular field visit to the affected villages
- Overall coordination and team management
- Documentation and reporting

2. Livelihood specialist

- Assisting APs in resolving their grievances (through the grievance redress committee (GRC) set up by the Subproject),
- Imparting information to all APs about the functional aspects of various district level committees set up by the Subproject, and assisting them in benefiting from such institutional mechanisms.
- Providing support and information to APs for income restoration,
- Assisting APs in relocation and rehabilitation, including counseling, and coordination with local authorities,

- Verification of information already contained in the RP and the individual losses of the APs by cross checking the existing list of affected persons ascertained at the cut off date, and maintain an updated database at all times
 - The CSO will facilitate APs for preparation of micro plan for alternative livelihood options. The funds available under the project for Livelihood Assistance (LA) would be utilized for this purpose. The CSO will also identify skills required by the APs for implementing the micro-plan and institutional support.
 - Documentation and reporting, as required by contract and Team Leader.
3. Field Coordinator:
- Co-ordination with Team Leader and AP/village level committees
 - Monitoring the proposed activity
 - Process documentation
 - Distribution of identification cards (ID cards) to all affected person
 - Organising field level workshops & trainings
4. Community Worker:
- Data collection and compilation
 - Community mobilization
 - Institutional linkages
 - Campaigning & facilitating village level training/workshop
5. Other Support Professionals
- Office support (day to day basis)

L. Replacing of CSO Staff/s

CSO should undertake the responsibility of replacing staff, if they leave the jobs for some reason or if the CSO is requested to replace staff by the EA due to unsatisfactory performance. Project will undertake evaluations of submitted CV and CSO should take prompt action, including changing/replacing staff. The replaced staff should have in par /better qualifications, as specified in the Para. 11 of this ToR i.e. Key professional Requirement).

M. Payment Terms

12. Payment of the consultancy assignment will be made by the Executive Engineer, MCII division, Manijanga as detailed below:

Sl. No.	Payment Milestone	Payment (% of total contract Value)
1.	An advance against signing of contract	10%
2.	On submission and approval of the Inception Report complete in all respects	10%
3.	On completion of the identification, verification of AFs and initial consultation sessions, and submission of updated data on APs (Identification and Verification report) and review of the same by the PMU-PRO/SLAO/ISPMC.	30%
4.	On submission and approval of the Micro Plan of APs	20%
5.	On completion of the Livelihood assistance and implementation of Resettlement Plan in all aspects	20%
6.	On submission and approval of the Final Completion Report	10%
	Total	100%

N. Submission of Expression of Interest

13. Interested CSOs are requested to submit their 'Expression of Interest' containing the following documentation:
- Brief profile of the CSO in the format (and within page limits) attached to the Request for Expression of Interest (REOI), i.e. **Annex-I**.
 - Preferably 10 years professional experience in areas of Resettlement and Rehabilitation (**R&R**), or other relevant community activities. Please provide details of such projects and scope of work of the CSO for each project in the format (and within page limits) attached to the Request for Expression of Interest (REOI), Annex-II.
 - The annual turnover of the CSO should **not be less than INR 30 lakhs**. Please submit annual audited reports for the last three years.

CSOs may submit their 'Expression of Interest' in joint venture with other CSOs or a consortium of CSOs to comply with aforesaid requirements. All CSOs and experts must be from ADB member countries and otherwise eligible to participate in ADB financed projects under the provision of ADB's Procurement and Consulting Guidelines.

14. The 'Expression of Interest' should be submitted in full along with the aforesaid supporting documents.

Annex- I

CSO PROFILE

[Provide here a brief (two pages) description of the background and organization of the CSO and, if applicable, Sub-CSO and each joint venture partner for this assignment. Highlight, in particular, relevant factors relating to background and organization that focuses on handling R&R projects similar to the proposed assignment.]

Annex- II

CSO's Prior Experience

[Using the format below, provide information on each assignment for which your CSO, and each joint venture partner or sub-consultant for this assignment, was legally contracted either individually as a corporate entity or as one of the major companies within a joint venture or sub-consultancy, for carrying out consulting services similar to the ones requested under this assignment. Use a maximum of 20 pages—generally not more than one page per project.]

Assignment name:	Approx. value of the contract (in current INR):
Country: Location within country:	Duration of assignment (months):
Name of Client:	Total No of person-months of the assignment:
Address, email and phone contacts:	Approx. value of the services provided by your CSO under the contract (in current INR):
Start date (month/year): Completion date (month/year):	N ^o of professional person-months provided by the joint venture partners or the Sub-Consultants:
Name of joint venture partner or sub-Consultants, if any:	Name of senior regular full-time employees of your CSO involved and functions performed (indicate most significant profiles such as Project Director/Coordinator, Team Leader):
Narrative description of Project—in what ways similar to the current assignment:	
Description of actual services provided in the assignment in what ways similar to the current assignment:	

CSO's Name: _____